

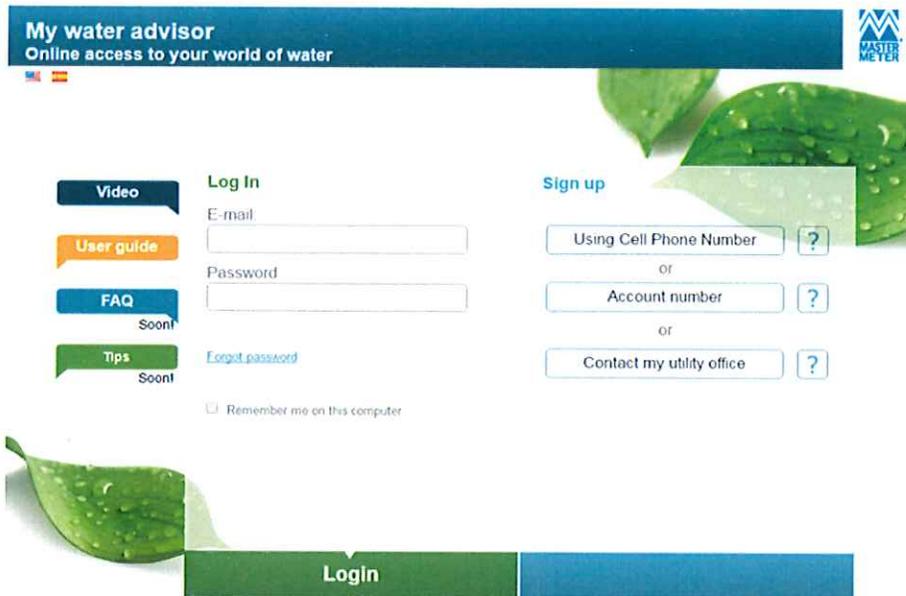


# My Water Advisor - by Master Meter

## AN ONLINE WEB PORTAL OR SMARTPHONE APP

In conjunction with the installation of your new water meter the Village of Archbold is pleased to offer free access to My Water Advisor. This is an online web portal and smartphone app. My Water Advisor allows the customer to review daily, weekly, monthly and yearly water consumption. As well as leak detection alerts, customer set consumption alerts and vacation periods to be notified of unexpected usage while away.

From your preferred web browser navigate to [www.mywateradvisor.com](http://www.mywateradvisor.com) and the following page should load. Using the account number located on your bill follow the prompts located at the bottom of the page to create your account.



Please NOTE: The sign-up feature that allows you to create an account by using your cellular phone number, is not available at this time.

1. Click on the **Account Number** field, located in the **Sign-up** Window on the right portion of your screen.
2. Once selected, a new **Sign Up** window will appear. Enter your **Account Number**, as well as your **First name** and **Last name** currently listed on your water bill.
3. Enter a valid **Email Address** and create a **Password**

\*Once registered, you can access your account by computer or smartphone using your email and password

Available for iOS and Android

From your app store search "My Water Advisor"



Look for the app with this image.



Log In or sign up using the directions at the bottom of the page.



Once an account is created the username and password will work for both online and smartphone app.

For any questions please contact the Utility Office.  
419.445.4726 M-F 8am-4pm  
Or in person at:  
300 N. Defiance St.  
Archbold, OH